

Manufacturer Disclosure Statement for Medical Device Security – MDS²

DEVICE DESCRIPTION

Device Category IVD Class II	Manufacturer BioFire Diagnostics, LLC	Document ID HTFA-PRT-0054-04	Document Release Date June 15th 2020
Device Model BioFire® FilmArray® Torch	Software Revision Version 3	Software Release Date May 25th 2016	
Manufacturer or Representative Contact Information	Company Name BioFire Diagnostics, LLC	Manufacturer Contact Information www.biofiredx.com/support	
	Representative Name/Position Customer Technical Support	Phone: 800-735-6544	

Intended use of device in network-connected environment:

The FilmArray Torch is an automated in vitro diagnostic (IVD) device. The FilmArray Torch is intended for use in combination with assay specific reagent pouches to detect multiple nucleic acid targets contained in clinical specimens. The FilmArray Torch interacts with the reagent pouch to both purify nucleic acids and amplify targeted nucleic acid sequences using nested multiplex PCR (nmPCR) in a closed system. The resulting PCR products are evaluated using DNA melting analysis. The FilmArray Torch Software automatically determines the results and provides a test report.

The FilmArray Torch is a modification of FilmArray 2.0 and is composed of one to twelve FilmArray Torch Modules connected to a FilmArray Torch System Base running FilmArray Torch Software. The FilmArray Torch System Base houses two FilmArray Torch Modules. Up to five Duplex Module enclosures, each capable of housing two additional Torch Modules, may be added on top of the FilmArray Torch System Base. Each FilmArray Torch Module can be randomly and independently accessed to run a reagent pouch. The FilmArray Torch Software controls the function of each FilmArray Torch Module and collects, analyzes, and stores data generated by each FilmArray Torch Module.

Two optional connectivity software products are available for the FilmArray Torch System, FilmArray® Link Software and the BioFire® Syndromic Trends Connector. The intended use of the FilmArray Link Software with the BioFire FilmArray Torch System (referred to as "the System" throughout the document) in a network-connected environment is restricted to interfacing with a laboratory information system (LIS) and does not require access outside of an institution's network. The FilmArray Link Software interface is used to transfer test results from the System to the LIS (unidirectional communication). A wired Ethernet connection from the System to the local area network (LAN) at the facility is required. Data is transferred using either shared folder protocol or file transfer protocol (FTP) or Hypertext Transfer Protocol (HTTP/HTTPS).

The second optional connectivity software that can be installed on the System is the BioFire Syndromic Trends Connector. This software requires an internet connection to perform an encrypted outbound transfer of de-identified, aggregated System test data to the cloud hosted BioFire Syndromic Trends service. This data transfer can be restricted to a pre-defined BioFire endpoint. Additional information can be provided upon request.

MANAGEMENT OF PRIVATE DATA

		Yes, No, N/A, or See Note	Note #
Refer to Section 2.3.2 of this standard for the proper interpretation of information requested in this form.			
A	Can this device display, transmit, or maintain private data (including electronic Protected Health Information [ePHI])?	No	1
B	Types of private data elements that can be maintained by the device :		
	B.1 Demographic (e.g., name, address, location, unique identification number)?	N/A	
	B.2 Medical record (e.g., medical record #, account #, test or treatment date, device identification number)?	N/A	
	B.3 Diagnostic/therapeutic (e.g., photo/radiograph, test results, or physiologic data with identifying characteristics)?	N/A	
	B.4 Open, unstructured text entered by device user/operator ?	N/A	
	B.5 Biometric data ?	N/A	
	B.6 Personal financial information?	N/A	
C	Maintaining private data - Can the device :		
	C.1 Maintain private data temporarily in volatile memory (i.e., until cleared by power-off or reset)?	N/A	
	C.2 Store private data persistently on local media?	N/A	
	C.3 Import/export private data with other systems?	N/A	

	C.4	Maintain private data during power service interruptions?	N/A
D		Mechanisms used for the transmitting, importing/exporting of private data – Can the device :	
	D.1	Display private data (e.g., video display, etc.)?	N/A
	D.2	Generate hardcopy reports or images containing private data ?	N/A
	D.3	Retrieve private data from or record private data to removable media (e.g., disk, DVD, CD-ROM, tape, CF/SD card, memory stick, etc.)?	N/A
	D.4	Transmit/receive or import/export private data via dedicated cable connection (e.g., IEEE 1073, serial port, USB, FireWire, etc.)?	N/A
	D.5	Transmit/receive private data via a wired network connection (e.g., LAN, WAN, VPN, intranet, Internet, etc.)?	N/A
	D.6	Transmit/receive private data via an integrated wireless network connection (e.g., WiFi, Bluetooth, infrared, etc.)?	N/A
	D.7	Import private data via scanning?	N/A
	D.8	Other?	N/A

Management of
Private Data notes:

Note 1: If Customers follow BioFire’s guidance to only use sequentially generated recycled accession numbers in the free text "Sample ID" field, no Protected Health Information (“PHI”) as defined by the Health Insurance and Portability and Accountability Act (“HIPAA”) is requested, required, displayed, transmitted, or maintained on the device. Consistent with this guidance, do not enter patient names, addresses, demographic information, financial information, medical record numbers, Social Security numbers, and any other unique identifying number, characteristic, or code in the Sample ID field.

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SECURITY CAPABILITIES

Refer to Section 2.3.2 of this standard for the proper interpretation of information requested in this form.		Yes, No, N/A, or See Note	Note #
1	AUTOMATIC LOGOFF (ALOF) The device's ability to prevent access and misuse by unauthorized users if device is left idle for a period of time.		
1-1	Can the device be configured to force reauthorization of logged-in user(s) after a predetermined length of inactivity (e.g., auto-logout, session lock, password protected screen saver)?	No	
1-1.1	Is the length of inactivity time before auto-logout/screen lock user or administrator configurable? (Indicate time [fixed or configurable range] in notes.)	N/A	
1-1.2	Can auto-logout/screen lock be manually invoked (e.g., via a shortcut key or proximity sensor, etc.) by the user ?	N/A	
ALOF notes:	N/A		
2	AUDIT CONTROLS (AUDT) The ability to reliably audit activity on the device .		
2-1	Can the medical device create an audit trail ?	No	1
2-2	Indicate which of the following events are recorded in the audit log:		
2-2.1	Login/logout	N/A	
2-2.2	Display/presentation of data	N/A	
2-2.3	Creation/modification/deletion of data	N/A	
2-2.4	Import/export of data from removable media	N/A	
2-2.5	Receipt/transmission of data from/to external (e.g., network) connection	N/A	
2-2.5.1	Remote service activity	N/A	
2-2.6	Other events? (describe in the notes section)	N/A	
2-3	Indicate what information is used to identify individual events recorded in the audit log:		
2-3.1	User ID	N/A	
2-3.2	Date/time	N/A	
AUDT notes:	Note 1: The System does not create a full audit trail, but does utilize Windows Event logs for logon events. The System computer is hardened with several DoD STIGs.		
3	AUTHORIZATION (AUTH) The ability of the device to determine the authorization of users.		
3-1	Can the device prevent access to unauthorized users through user login requirements or other mechanism?	No	1
3-2	Can users be assigned different privilege levels within an application based on 'roles' (e.g., guests, regular users , power users , administrators, etc.)?	No	
3-3	Can the device owner/ operator obtain unrestricted administrative privileges (e.g., access operating system or application via local root or admin account)?	Yes	2
AUTH notes:	Note 1: The System computer is pre-configured to automatically log on to the Windows OS with the FilmArray user account. The FilmArray user account is a Windows Standard User. Note 2: The System is pre-configured with an administrative user account. It is recommended the device owner/operator change the default password for the LabAdmin user account.		

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4 CONFIGURATION OF SECURITY FEATURES (CNFS)				
The ability to configure/re-configure device security capabilities to meet users' needs.				
4-1	Can the device owner/operator reconfigure product security capabilities ?			See Note 1
CNFS notes:	Note 1: For additional information about cybersecurity management and procedures (including patch management, antivirus software installation, software updates), please contact BioFire Diagnostics Customer Technical Support.			
5 CYBER SECURITY PRODUCT UPGRADES (CSUP)				
The ability of on-site service staff, remote service staff, or authorized customer staff to install/upgrade device's security patches.				
5-1	Can relevant OS and device security patches be applied to the device as they become available?			See Note 1
	5-1.1 Can security patches or other software be installed remotely?			N/A
CSUP notes:	Note 1: For additional information about cybersecurity management and procedures (including patch management, antivirus software installation, software updates), please contact BioFire Diagnostics Customer Technical Support.			
6 HEALTH DATA DE-IDENTIFICATION (DIDT)				
The ability of the device to directly remove information that allows identification of a person.				
6-1	Does the device provide an integral capability to de-identify private data ?			N/A
DIDT notes:	N/A			
7 DATA BACKUP AND DISASTER RECOVERY (DTBK)				
The ability to recover after damage or destruction of device data, hardware, or software.				
7-1	Does the device have an integral data backup capability (i.e., backup to remote storage or removable media such as tape, disk)?			No 1
DTBK notes:	Note 1: The System is not configured to automatically backup the hard drive. The System has the ability to archive test data to removable media. This process must be initiated and completed manually by the operator.			
8 EMERGENCY ACCESS (EMRG)				
The ability of device users to access private data in case of an emergency situation that requires immediate access to stored private data .				
8-1	Does the device incorporate an emergency access ("break-glass") feature?			N/A
EMRG notes:	N/A			
9 HEALTH DATA INTEGRITY AND AUTHENTICITY (IGAU)				
How the device ensures that data processed by the device has not been altered or destroyed in an unauthorized manner and is from the originator.				
9-1	Does the device ensure the integrity of stored data with implicit or explicit error detection/correction technology?			No
IGAU notes:	N/A			

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10 MALWARE DETECTION/PROTECTION (MLDP)				
The ability of the device to effectively prevent, detect and remove malicious software (malware).				
10-1	Does the device support the use of anti-malware software (or other anti-malware mechanism)?		See Note	1
10-1.1	Can the user independently re-configure anti-malware settings?		See Note	1
10-1.2	Does notification of malware detection occur in the device user interface?		See Note	1
10-1.3	Can only manufacturer-authorized persons repair systems when malware has been detected?		See Note	1
10-2	Can the device owner install or update anti-virus software ?		Yes	1
10-3	Can the device owner/ operator (technically/physically) update virus definitions on manufacturer-installed anti-virus software ?		Yes	1
MLDP notes:	Note 1: The System is not pre-configured with specific antimalware/antivirus software. If antimalware/antivirus software, or third party organizational software is installed onto the System, it is the responsibility of the owner/operator to install the software and verify proper functionality of the System.			
11 NODE AUTHENTICATION (NAUT)				
The ability of the device to authenticate communication partners/nodes.				
11-1	Does the device provide/support any means of node authentication that assures both the sender and the recipient of data are known to each other and are authorized to receive transferred information?		No	
NAUT notes:	N/A			
12 PERSON AUTHENTICATION (PAUT)				
Ability of the device to authenticate users				
12-1	Does the device support user/operator -specific username(s) and password(s) for at least one user ?		No	1
12-1.1	Does the device support unique user/operator -specific IDs and passwords for multiple users?		N/A	
12-2	Can the device be configured to authenticate users through an external authentication service (e.g., MS Active Directory, NDS, LDAP, etc.)?		No	
12-3	Can the device be configured to lock out a user after a certain number of unsuccessful logon attempts?		No	
12-4	Can default passwords be changed at/prior to installation?		Yes	2
12-5	Are any shared user IDs used in this system?		Yes	1
12-6	Can the device be configured to enforce creation of user account passwords that meet established complexity rules?		Yes	2
12-7	Can the device be configured so that account passwords expire periodically?		No	
PAUT notes:	Note 1: All operators access the System through the same Windows user account Note 2: BioFire Diagnostics recommends the owner/operator change the default password to the LabAdmin administrator account. The System is pre-configured to enforce complexity rules for administrative access.			
13 PHYSICAL LOCKS (PLOK)				
Physical locks can prevent unauthorized users with physical access to the device from compromising the integrity and confidentiality of private data stored on the device or on removable media .				
13-1	Are all device components maintaining private data (other than removable media) physically secure (i.e., cannot remove without tools)?		N/A	
PLOK notes:	N/A			

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14 ROADMAP FOR THIRD PARTY COMPONENTS IN DEVICE LIFE CYCLE (RDMP)				
Manufacturer's plans for security support of 3rd party components within device life cycle.				
14-1	In the notes section, list the provided or required (separately purchased and/or delivered) operating system(s) - including version number(s).		See Note	1
14-2	Is a list of other third party applications provided by the manufacturer available?		Yes	
RDMP notes:	Note 1: The System computer is delivered with Windows 10 Enterprise IoT LTSC version 1809 64-bit operating system pre-installed.			
15 SYSTEM AND APPLICATION HARDENING (SAHD)				
The device's resistance to cyber attacks and malware .				
15-1	Does the device employ any hardening measures? Please indicate in the notes the level of conformance to any industry-recognized hardening standards.		Yes	1
15-2	Does the device employ any mechanism (e.g., release-specific hash key, checksums, etc.) to ensure the installed program/update is the manufacturer-authorized program or software update?		No	
15-3	Does the device have external communication capability (e.g., network, modem, etc.)?		Yes	
15-4	Does the file system allow the implementation of file-level access controls (e.g., New Technology File System (NTFS) for MS Windows platforms)?		Yes	2
15-5	Are all accounts which are not required for the intended use of the device disabled or deleted, for both users and applications?		Yes	
15-6	Are all shared resources (e.g., file shares) which are not required for the intended use of the device , disabled?		No	
15-7	Are all communication ports which are not required for the intended use of the device closed/disabled?		No	
15-8	Are all services (e.g., telnet, file transfer protocol [FTP], internet information server [IIS], etc.), which are not required for the intended use of the device deleted/disabled?		No	
15-9	Are all applications (COTS applications as well as OS-included applications, e.g., MS Internet Explorer, etc.) which are not required for the intended use of the device deleted/disabled?		No	
15-10	Can the device boot from uncontrolled or removable media (i.e., a source other than an internal drive or memory component)?		Yes	
15-11	Can software or hardware not authorized by the device manufacturer be installed on the device without the use of tools?		Yes	
SAHD notes:	Note 1: The System computer is hardened with several DoD STIGs. Note 2: The System hard drive is formatted NTFS and managed by the Windows OS.			
16 SECURITY GUIDANCE (SGUD)				
The availability of security guidance for operator and administrator of the system and manufacturer sales and service.				
16-1	Are security-related features documented for the device user ?		No	
16-2	Are instructions available for device /media sanitization (i.e., instructions for how to achieve the permanent deletion of personal or other sensitive data)?		No	
SGUD notes:	N/A			

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17 HEALTH DATA STORAGE CONFIDENTIALITY (STCF)				
The ability of the device to ensure unauthorized access does not compromise the integrity and confidentiality of private data stored on device or removable media .				
17-1	Can the device encrypt data at rest?		N/A	
	N/A			
STCF notes:				
18 TRANSMISSION CONFIDENTIALITY (TXCF)				
The ability of the device to ensure the confidentiality of transmitted private data .				
18-1	Can private data be transmitted only via a point-to-point dedicated cable?		N/A	
18-2	Is private data encrypted prior to transmission via a network or removable media ? (If yes, indicate in the notes which encryption standard is implemented.)		N/A	
18-3	Is private data transmission restricted to a fixed list of network destinations?		N/A	
	N/A			
TXCF notes:				
19 TRANSMISSION INTEGRITY (TXIG)				
The ability of the device to ensure the integrity of transmitted private data .				
19-1	Does the device support any mechanism intended to ensure data is not modified during transmission? (If yes, describe in the notes section how this is achieved.)		N/A	
	N/A			
TXIG notes:				
20 OTHER SECURITY CONSIDERATIONS (OTHR)				
Additional security considerations/notes regarding medical device security.				
20-1	Can the device be serviced remotely?		No	
20-2	Can the device restrict remote access to/from specified devices or users or network locations (e.g., specific IP addresses)?		N/A	
20-2.1	Can the device be configured to require the local user to accept or initiate remote access?		N/A	
	N/A			
OTHR notes:				