

# Installing the BioFire® Respiratory Panel 2.1 (RP2.1) Software Pouch Module on BioFire® FilmArray® Systems

TECHNICAL  
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## 1. Introduction

BioFire Diagnostics, LLC is pleased to announce the release of BioFire RP2.1. In order to use the BioFire RP2.1 pouches with the BioFire System, the BioFire RP2.1 Software Pouch Module must be installed.

**NOTE:** The RP2.1 Software Pouch Module is not compatible with the BioFire® FilmArray® 1.5 or the EZ configuration of the BioFire® FilmArray® 2.0 System.

## 2. BioFire RP2.1 Software Pouch Module Availability

The software needed to install the BioFire RP2.1 Software Pouch Module can be obtained by downloading it directly from BioFire's e-labeling website.

To download the software from the e-labeling website, please follow the instructions below.

1. Connect a removable drive (USB/flash drive) to the USB port of a computer that is connected to the internet.
2. Go to BioFire Diagnostics' e-labeling page located at:  
<https://www.online-ifu.com>.
3. Enter the BioFire RP2.1 Software Pouch Module KEY-CODE "ITIFA20RP2110" in the **Find Your Manual** box and click **SEARCH**.

FIND YOUR MANUAL

Type the KEY-CODE (e.g. QAR12345) and click "Search".

ITIFA20RP2110 **SEARCH**

[Where to find the KEY-CODE?](#)  
[What if my product does not have a KEY-CODE?](#)

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4. Under the section **Manual Languages** click the link **English**.  
**NOTE:** Applicable for all countries.


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**MANUAL LANGUAGES**

[DIRECT DOWNLOAD](#) [EXTENDED SEARCH](#)


[Which option to choose?](#)

**BioFire RP2.1 Pouch Module and Install Instructions (FA2.0/Torch) - ITIFA20RP2110**

 BioFire Diagnostics REF BFS0000-8968


**Current version: 01** 2020/04/28

» English · EN - English


  
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5. Type the unique code shown in the space provided and click **Download PDF**.

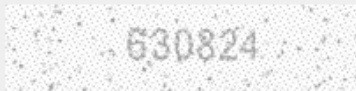
**BIOFIRE RP2.1 POUCH MODULE AND INSTALL INSTRUCTIONS (FA2.0/TORCH) - ITIFA20RP2110**

 BioFire Diagnostics

REF BFS0000-8968

 01

To download the manual of BioFire RP2.1 Pouch Module and Install Instructions (FA2.0/Torch), type the code and click on the 'Download'-button:




**DOWNLOAD PDF (280 KB)**

[Need help?](#)

**Note:** PDF files require Adobe Acrobat, which can be downloaded from the Adobe website. Click [here](#) to download

**Download the manual in other languages:**

  
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6. Extract the downloaded files to the removable drive by right-clicking on the downloaded .zip file and choosing **Extract All**. **NOTE:** The .zip file contains the software file and installation instructions.

7. Disconnect the removable drive from the computer.

**NOTE:** If interfacing a BioFire 2.0 system proceed to section 3, for BioFire® FilmArray® Torch go to section 4.

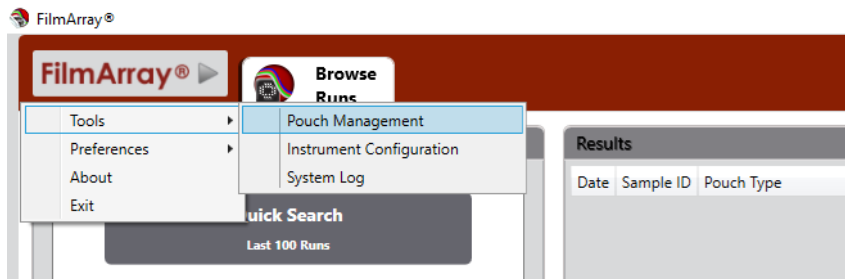
### 3. Installing the BioFire RP2.1 Software Pouch Module for the BioFire 2.0 System

Using the downloaded file from the internet, complete the following steps to install the new pouch module on each BioFire 2.0 computer.

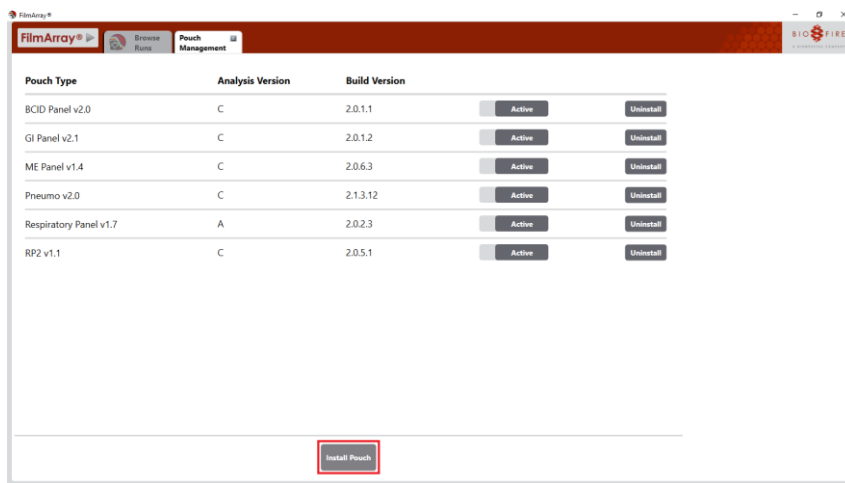
1. Insert the removable drive (USB memory stick) containing the BioFire RP2.1 v1.0 pouch module software into a USB port on the BioFire 2.0 computer.
2. Open the FilmArray Software from the desktop icon.



3. Navigate to the **FilmArray** menu at the upper left of the screen.
4. Click **Tools**, and then click **Pouch Management**.



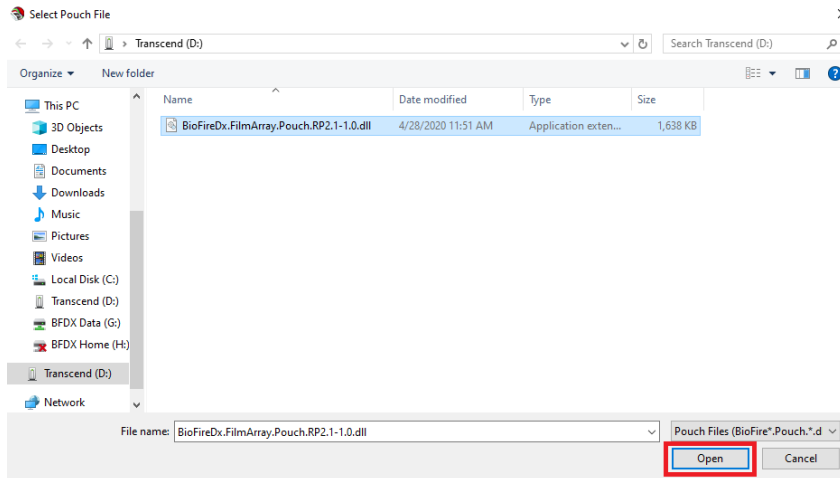
5. Click **Install Pouch**.



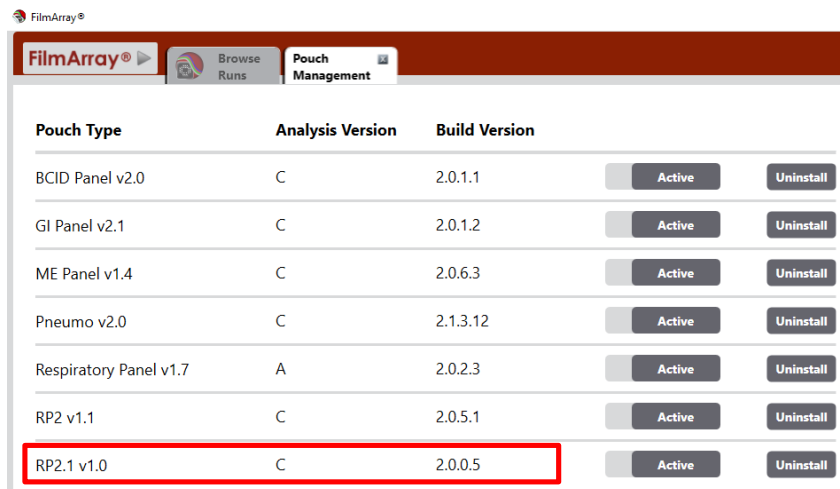
6. Navigate to the removable drive where the pouch module has been saved.
7. Click the BioFire RP2.1 v1.0 pouch module file.

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8. Click **Open**.



9. Verify the BioFire RP2.1 v1.0 *Build Version* is 2.0.0.5.



**NOTE:** If the BioFire RP2.1 v1.0 Build version does not read 2.0.0.5 after attempted installation, the process was not successful. Please contact customer support for assistance.

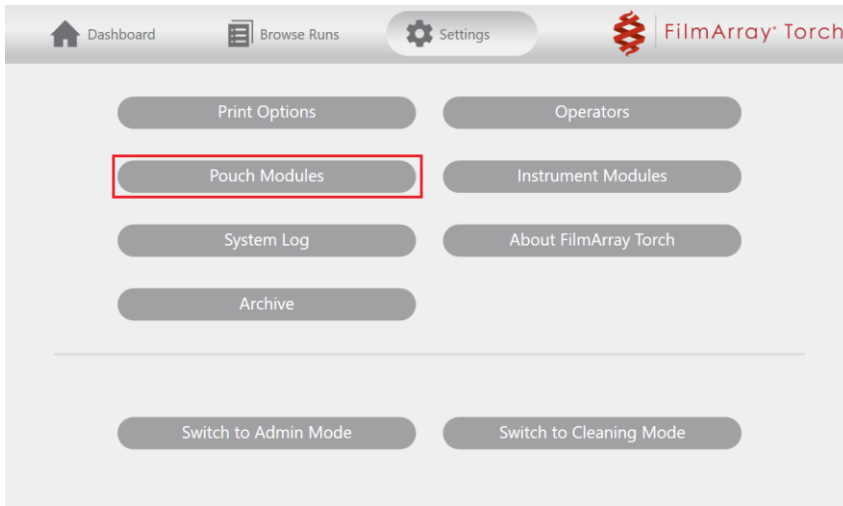
10. Disconnect the removable drive from the computer.

# TECHNICAL NOTE

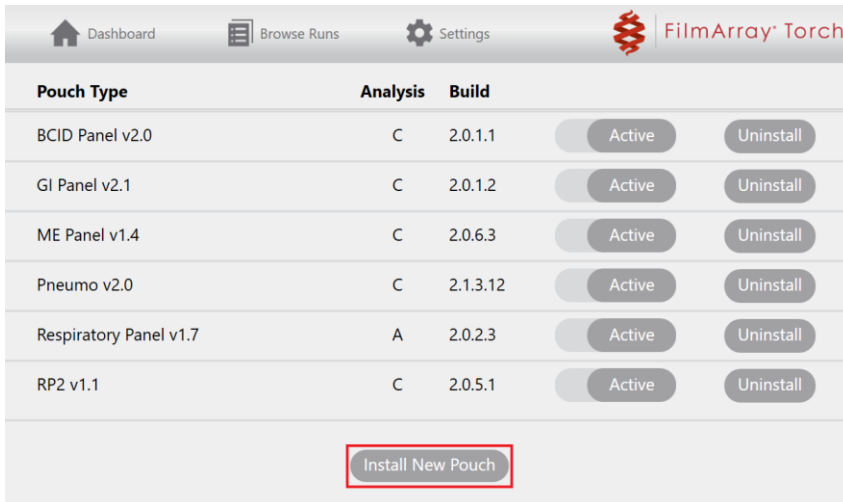
## 4. Installing the BioFire RP2.1 Software Pouch Module for the BioFire Torch System

To install the BioFire RP2.1 Software Pouch Module on a BioFire Torch System base:

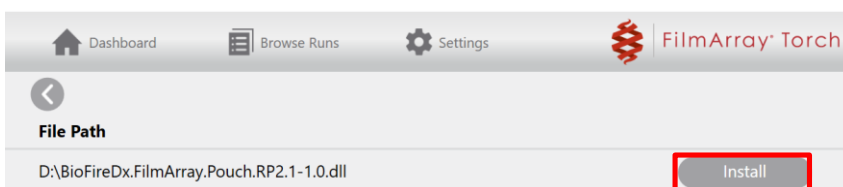
1. Insert the removable drive containing the installation file into the system base.
2. Select **Pouch Modules** on the Settings screen.



3. Select **Install New Pouch**.



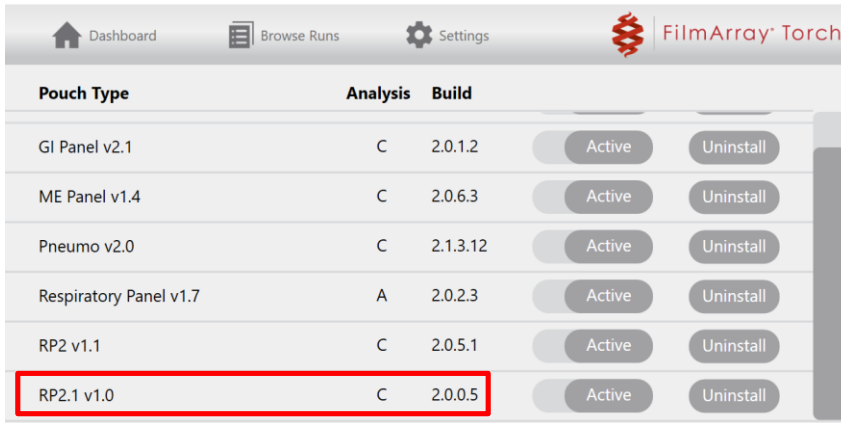
4. Select the **Install** option for the BioFire RP2.1 v1.0.



## TECHNICAL NOTE

**NOTE:** The software will only display installation files available in the root directory of the connected removable drive. A list of installed modules will be displayed once the installation is complete.

5. Verify that the pouch module for RP2.1 v1.0 is build 2.0.0.5.



| Pouch Type             | Analysis | Build    | Active | Uninstall |
|------------------------|----------|----------|--------|-----------|
| GI Panel v2.1          | C        | 2.0.1.2  | Active | Uninstall |
| ME Panel v1.4          | C        | 2.0.6.3  | Active | Uninstall |
| Pneumo v2.0            | C        | 2.1.3.12 | Active | Uninstall |
| Respiratory Panel v1.7 | A        | 2.0.2.3  | Active | Uninstall |
| RP2 v1.1               | C        | 2.0.5.1  | Active | Uninstall |
| RP2.1 v1.0             | C        | 2.0.0.5  | Active | Uninstall |

6. Disconnect the removable drive from the BioFire System base.

## TECHNICAL ::: NOTE

## 5. Technical Support Contact Information

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BioFire is dedicated to providing the best customer support available. If you have any questions or concerns about this process, please contact the BioFire Technical Support team for assistance.

### General Information

Email: [support@biofiredx.com](mailto:support@biofiredx.com)

Phone: +1-801-736-6354, click Option 5



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